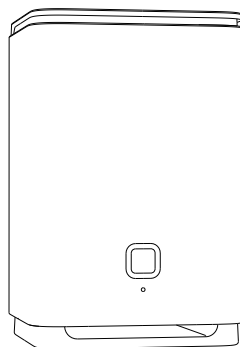


X-SENSE

Base Station

SBS10



User Manual

CE UK CA FC RoHS



The X-Sense home security system provides security monitoring and remote control of your home devices via the X-Sense Home Security app. As the hub of your X-Sense home security system, the base station connects your devices to the X-Sense Home Security app, through which you can control your home security anywhere and anytime.

What's Included



Base Station



Power Adapter

Specifications

Model	SBS10
Max connected devices	Up to 32 sensors and 6 remote controls
Power supply	AC 100–240 V, 50/60 Hz or USB Type-C 5 V/2 A
Backup battery	1800 mAh Li-ion battery, 12-hour power supply
Radio signal range	Up to 1 ¼ miles (2000 m, without obstruction)
Operating temperature range	32–104°F (0–40°C)
Operating humidity	Up to 75%
Product size	3.3 × 3.3 × 5 inches (85 × 85 × 129 mm)
Product weight	0.8 lb (376 g)

Sign Up

To download the X-Sense Home Security app, scan the QR code below or search for "X-Sense Home Security" in the Apple App Store or Google Play Store.

Once downloaded, create an account using a valid email address. If you already have an account with X-Sense, log in using the most recent version of the app. For proper setup, you will need a smooth, steady internet Wi-Fi connection.

If you encounter any issues during setup or operation, please refer to the "Help & Feedback" section in the app.



Apple App Store

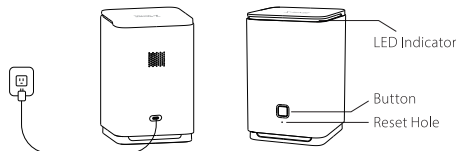


Google Play Store

Device Connection

Before you begin, make sure your router supports a 2.4 GHz Wi-Fi network and that the Bluetooth on your phone is enabled.

1. Power on the base station via the USB port; once turned on, the base station will automatically wait to connect to the router.



2. Tap **Add Device** in the app, scan the QR code on the bottom of the base station, then follow the in-app instructions to add your base station.

Note:

- To reset the base station, insert a needle or pin into the reset hole and hold down for 5 seconds. This will reset to factory default settings and remove all information. Please note that once you reset the base station, you need to add and set up the base station again by following the in-app instructions.
- The LED indicator has 4 different colored lights.

LED Color	Description
Red	An alarm has been triggered.
Green	The base station is connecting to Wi-Fi.
Blue	The base station is connected to Wi-Fi.
Yellow	The base station is unable to connect to Wi-Fi.

- The button on the base station can perform the following functions.

Function	Operation
Wi-Fi connection	Press and hold the button for longer than 10 seconds until the LED indicator turns green. Keep the base station powered on during this time.
Alarm shutoff	Press the button to silence an alarm.
Base station shutdown	Disconnect the base station from the power source, then press and hold the button until the LED indicator turns off. Otherwise, the backup battery will turn on, which will affect battery life.

Device Setup

Customize the base station sound and brightness level in the app to meet your personal preference. Additionally, you can create names for each sensor installed and the rooms they are installed in.

Security Modes

The X-Sense home security system has 3 modes to choose from: Disarm, Home, and Away. You can easily switch between these modes through the app or by using a remote control.

The default system settings for each mode are listed below. You can choose which sensors are armed or disarmed in each mode, as well as customize mode options for each sensor.

Disarm

The system is disarmed, and all sensors are disabled. This mode is used when you are at home and/or want to move in and out freely.

Home

The system is armed, but sensors will not alarm by default. You can customize the sensor functions for this mode within the app.

Away

The system is armed by default, and all sensors will alarm when activity is detected. You can control your home security and set up individual sensor settings within the app.

Delay Functions

Exit Delay

The exit delay gives you the time to leave the monitored area without triggering an alarm when the system is armed. If the exit delay is on and if you leave the monitored area within the set delay time, the alarm will not sound.

Exit delay is disabled by default for each mode. You will need to set up a delay time ranging from 0 to 300 seconds within the app.

Entry Delay

The entry delay gives you time to get inside the monitored area while the system is armed and manually disarm the alarm. Be sure to disarm the system within the set delay time to avoid triggering an alarm.

Entry delay is disabled by default for each mode. You will need to set up a delay time ranging from 0 to 300 seconds within the app.

Additional Functions

- Receive instant notifications on your phone when activity in the detected area is captured by the sensors. **Make sure you allow push notifications to be sent to your phone from the app.**
- Invite up to 12 trusted people to help manage your security system. Added users can arm and disarm the system but cannot change sensor settings.

Warranty

X-Sense provides customers with a 30-day refund policy, a 12-month warranty, and lifetime technical support. Any material related to X-Sense Home Security may not be up to date when received. For help or any questions, please contact us at support@x-sense.com.

Environmental Protection

Waste electrical products should not be disposed of with regular household waste. Please recycle where facilities exist. Check with local authorities or retailers for recycling advice.

